



# 5 inclusive language and communication tips

1

**Language matters:** Recognise the impact of language on identity and dignity. Use respectful language when speaking to or about people with disability.

2

**Ask for preferences:** Ask people what language they would like you to use.

3

**Stay informed and connected:** Keep up to date with changes in language and terminology. Engage with disability communities to understand their preferences and perspectives.

4

**Avoid indirect language:** Use clear, strengths-based language. Do not use vague terms (e.g. 'differently abled').

5

**Provide information in different formats:** People access information in many ways — offer alternative formats so more people can be included.



Find out more at [www.qld.gov.au/qld-disability-plan](http://www.qld.gov.au/qld-disability-plan)



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