







ALL ABILITIES QUEENSLAND: OPPORTUNITIES FOR ALL



State Disability Plan 2017–2020




Progress Report



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Changing attitudes and breaking down barriers by raising awareness and capability						
Minister for Communities and Minister for Disability Services and Seniors	Department of Communities, Disability Services and Seniors (DCDSS) Communities, Disability Services and Seniors (DCDSS)	2017–2020	Develop a new dedicated website showcasing examples of inclusive organisations and community groups, personal stories of people with disability, and resources to support business, other government and non-government organisations and community groups to be more inclusive and welcome Queenslanders with disability.	<ul style="list-style-type: none"> ▶ New dedicated website launched ▶ Tools, resources and showcase examples progressively published 	<ul style="list-style-type: none"> ▶ New dedicated website launched ('Everybody has a Role to Play' website www.allabilities.qld.gov.au). ▶ 'Everybody has a Role to Play' website content (including tools, resources, personal stories of people with disability, and showcased organisations) is progressively updated. 	
Minister for Communities and Minister for Disability Services and Seniors	Whole-of-Government (WoG) (DCDSS lead)	2017–2020	Support national communication strategies and activities to promote the National Disability Strategy 2010–2020.	▶ Queensland participates and contributes to national communication strategies and activities	▶ The Queensland Government has actively contributed and participated in governance mechanisms to progress, action and promote the <i>National Disability Strategy 2010-2020</i> (NDS) and worked towards the development of a national disability policy framework beyond 2020.	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Queensland Government Ministers act as champions with business, industry and organisational partners within their portfolio to raise awareness of disability and build partnerships and opportunities.	▶ Information pack provided to Ministers to support development of partnerships	▶ An information pack was considered by the Queensland Disability Advisory Council in 2018 and is being amended prior to finalisation and approval to provide to Ministers.	




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Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Investigate and develop options to provide disability awareness training to Queensland Government frontline staff and to incorporate disability awareness training into Queensland Government induction programs.	<ul style="list-style-type: none"> ▶ Disability awareness training program developed and piloted with DCDSS staff and in DCDSS induction programs ▶ Explore options for disability awareness training to be progressively rolled out to staff of other Queensland Government departments and induction programs 	<ul style="list-style-type: none"> ▶ DCDSS updated its disability awareness online program. Mechanisms for making this training module accessible to all Queensland Government staff are underway. ▶ Everybody has a Role to Play’ website provides links to free e-learning disability awareness training. 	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Encourage Local Governments, non-government organisations and businesses to develop disability access and inclusion plans and use processes to engage with people with disability in the design and delivery of services.	<ul style="list-style-type: none"> ▶ Letters sent to all Local Governments and key non-government stakeholders ▶ Information to support Local Governments, non-government organisations and businesses to develop plans provided on dedicated website 	<ul style="list-style-type: none"> ▶ DCDSS met with the Local Government Association of Queensland (LGAQ) to discuss further opportunities to work together and progress <i>All Abilities Queensland</i> actions through local government disability action plans. ▶ Information to support local governments is available on the ‘Everybody has a Role to Play’ website. 	



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Accessible places and spaces						
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Access for people with disability is improved by considering the needs of people with disability when buildings and venues used by the Queensland Government are refurbished or leases renewed and where possible in choosing venues for Queensland Government run events and meetings.	▶ Guidance provided to staff about how to choose an accessible venue for an event or meeting	<ul style="list-style-type: none"> ▶ Information is available on the ‘Everybody has a Role to Play’ website to guide government agencies. ▶ Accessible Events: A Guide for Meeting and Events Organisers is a practical guide aimed at helping event organisers make events more accessible for people with disability who may be attending as presenters, participants or sponsors. ▶ DHPW prioritised the accessibility for people with disability as assets were upgraded during the year to meet current building code and standards, including lift access between floors, ramp access from street frontage and installation of PWD toilet facilities. Upgrades occurred in the Brisbane CBD as well as regional sites such as the heritage Maryborough Government Office Buildings. The department will continue to progressively upgrade its owned non-residential portfolio as upgrades occur. ▶ All new office accommodation lease transactions ensured the adequacy and compliance of leased premises under prescribed equitable access building regulations. This process will be continually implemented ensuring that all leased accommodation meets the minimum requirements of the Disability (Access to Premises-Buildings) Standards 2010. 	


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Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2019	Encourage innovative ideas to create an age-friendly Queensland that will benefit older people, including those with disability, through seed funding under the <i>Advancing Queensland: an age-friendly community grants program</i> .	<ul style="list-style-type: none"> ▶ Number of innovative projects delivered from the 2017-18 grants program which benefit older people, including those with disability 	<ul style="list-style-type: none"> ▶ The 2017-18 Age-Friendly Community Grants Program totalling \$1 million funded 12 projects which benefit older people, including those with disability. 	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2020	In consultation with key partners, investigate the need for information and resources to support business and community organisations to understand the benefits and potential methods of including accessibility in their buildings, places and spaces.	<ul style="list-style-type: none"> ▶ Links to existing resources published on dedicated website ▶ Consultation with key partners undertaken to determine need for additional information 	<ul style="list-style-type: none"> ▶ The ‘Everybody has a Role to Play’ website includes good practice resources to support business and community organisations. ▶ Advice was provided to government agencies about accessibility requirements. 	




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Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	Department of Housing and Public Works (DHPW)	2017-18	Consider responses to proposals in the <i>Queensland Building Plan</i> (QBP) to improve amenities in Queensland public buildings for people with disability further to those contained in the <i>National Construction Code</i> .	<ul style="list-style-type: none"> ▶ Responses to QBP proposals considered and QBP Consultation Paper published 	<ul style="list-style-type: none"> ▶ Submissions and surveys were reviewed and evaluated. Published QBP released on 28 October 2017. Through the plan Queenslanders with a disability and their carers will achieve greater dignity through the provision of adult change facilities in public buildings. 	
Accessible information						
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Work towards ensuring all Queensland Government information is accessible and provided in multiple formats.	<ul style="list-style-type: none"> ▶ All new key Queensland Government information/materials are provided in accessible formats ▶ Existing content progressively reviewed and updated 	<ul style="list-style-type: none"> ▶ Whole-of-government templates are being developed to ensure accessibility. ▶ Queensland Government information/materials are progressively being reviewed. 	
Minister for Health and Minister for Ambulance Services	Department of Health (DoH)	2017–2020	Increase staff awareness of services that are available for people with disability e.g. electronic interpreting services for people who are deaf or hearing impaired.	<ul style="list-style-type: none"> ▶ Increased staff awareness of services available for people who are deaf or hearing impaired, in the delivery of public health services 	<ul style="list-style-type: none"> ▶ Development commenced on a suite of three cultural awareness micro-training videos (one for interpreting). 	



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Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2018	Engage customers and service delivery partners in designing service delivery improvements to achieve improved customer experience with reduced customer effort by tailoring and joining up service delivery for people with disability, their families, carers, advocates and community members.	<ul style="list-style-type: none"> ▶ Conduct a customer insight and discovery activity to identify and prioritise opportunities to improve the customer experience for Queenslanders with disability 	<ul style="list-style-type: none"> ▶ Customer insight and discovery activities undertaken in 2017-18 involved representation from target groups including people with disability. Online service improvements incorporated accessibility requirements for people with disability. 	
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	WoG (DHPW support)	2017–2020	Government policies require Queensland Government websites to meet contemporary <i>Australian Web Content Accessibility Guidelines</i> . Work continues to be undertaken to provide transcripts and/or captions are available for newly created time-based media (i.e. pre-recorded video/audio).	<ul style="list-style-type: none"> ▶ All new key website content is accessible and complies with guidelines ▶ Increase in the number of government websites that meet guidelines 	<ul style="list-style-type: none"> ▶ The Queensland Government has embedded the practice of ensuring web content meets web accessibility requirements before publishing. ▶ Baseline assessments have been regularly completed as part of monitoring the compliance of agency contributions to www.qld.gov.au. 	


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Welcoming and inclusive communities						
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2020	Implement the <i>Queensland Financial Inclusion Plan</i> to improve financial security and resilience for Queenslanders including people with disability.	▶ Number of people receiving assistance through Better Budgeting Services	<ul style="list-style-type: none"> ▶ Funding of \$6.5 million annually has been allocated over five years from 2016-17 to deliver the <i>Financial Resilience Program</i> in 30 locations across Queensland. Two Good Money stores were established in Cairns and Southport. ▶ In 2017-18, a total of 958 no-interest and low-interest loans were provided through these two stores with loans to the value of \$978,468.45. In 2017-2018 34,395 hours under the Financial counselling Program were delivered to 21,040 service users. 	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Promote uptake of the Companion Card Program by businesses, including Queensland Government venues and events.	▶ Number of businesses, offering the Companion Card Scheme	▶ Companion card is promoted by community organisations, health professionals, MP offices, libraries the Department of Human Services and at relevant community events. As at 30 June 2018, there were 786 affiliated venue partners.	
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	Department of Environment and Science (DES)	2017–2020	Increase engagement, participation and access to the arts by people with disability through partnerships between arts and disability organisations.	▶ Reported initiatives/case studies	▶ Arts Queensland (AQ) supported the major review and development of the National Arts and Disability Strategy (NADS).	




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Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	DES	2017–2020	Continue to explore innovative options to increase access to performances and exhibitions at the Queensland Performing Arts Centre (QPAC), Queensland Museum and Queensland Art Gallery and Gallery of Modern Art (QAGOMA).	▶ Reported access initiatives	▶ Working with Autism Queensland to create ‘sensory friendly’ theatre performances, ‘white glove’ tours of exhibitions for people with visual impairment, and AUSLAN signed performances.	
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	DES	2017–2020	Explore digital, online and social media initiatives to increase access and participation by people with disability in the arts.	▶ Reported initiatives/case studies	▶ In 2018, AQ provided funding for the development of Art Finder national, a world first online application that will provide a nation-wide, comprehensive and central portal to accessible arts across all art forms, cultural institutions and event types.	



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Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	DES	2017–2020 (ongoing)	Continue to promote and improve access to Queensland’s national parks particularly at popular sites where we are replacing or providing new facilities.	<ul style="list-style-type: none"> ▶ Accessible visitor facilities are incorporated into the design and construction of at least three new or upgraded facilities at popular, near urban visitor centres, day use areas, camping areas, tracks, trails and lookouts where such provision will not compromise the protection of the natural and cultural values of the sites 	<ul style="list-style-type: none"> ▶ Specific examples of steps taken to continuing DES’ commitment to improved universal access includes upgrading of <i>Queensland Parks and Wildlife Service and Partnerships facility manual</i> to continue to address relevant Australian Standards on Access and identify appropriate opportunities in this space. Upgrades include, but are not limited to: <ul style="list-style-type: none"> ▶ Daisy Hill – constructed accessible Day Use Area (DUA) facilities ▶ Walkabout Creek – Person With Disability (PWD) parking, access to events lawn and activity trail constructed. Upgrading PWD access to visitor centre/tea house in design phase ▶ Peach Trees – Constructed PWD accessible campsite and associated facilities ▶ Noosa – Constructed PWD parking and access to Laguna lookout. Upgrade of DUA to have accessible facilities is in design phase ▶ Glass House Mountains: Constructed universally accessible DUA at Tibrogargan ▶ Mon Repos – Building in construction and landscape and surrounds in design. Building and surrounds will have universal accessibility. 	




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Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	DES	2017–2018	Provide a range of adaptive technology devices to enable people with disability to use the State Library of Queensland collections and resources onsite.	▶ Devices available for visitors with disability to access collections and resources	▶ In 2018 the State Library of Queensland became the first Arts Statutory Body to develop a specific Disability Service Plan.	
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2018	Build on the 2018 Commonwealth Games to promote involvement of people with disability in sport.	▶ Communication with relevant organisations, development and distribution of relevant materials	▶ A range of Sport and Active Recreation programs including grants, partnerships (e.g. with The Sporting Wheelies And Disabled Sport And Recreation Association Of Queensland, and Riding for the Disabled Qld and Deaf Sports) products and services have continued to be promoted to eligible stakeholders and clients with disability with the aim of increasing their participation in sport and active recreation.	
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2020	Promote participation and inclusion in sport and recreation through assistance targeted at people with disability, their families, and clubs and organisations.	▶ Communication with relevant organisations, development and distribution of relevant materials	▶ Nearly \$2 million in funding has been approved for disability sport organisations under the State Development Program 2017-2019.	

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Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport And Minister for Innovation and Tourism Industry Development and Minister for the Commonwealth Games	DHPW and Department of Innovation, Tourism Industry Development and the Commonwealth Games (DITIDCG)	2017-2020	Leverage Advance Queensland to support projects which enhance social outcomes and lead improvements in products and services for people of all abilities in Queensland.	▶ Funding of innovative research, development or commercialisation projects which directly assist the disability services sector	<ul style="list-style-type: none"> ▶ In the 2017-18 period, Advance Queensland funded the Hot DesQ program which attracted the Victorian startup Aubot to Queensland from Victoria to further develop their telepresence robots and telepresence robotic arms for people with a disability to attend work (DITIDGC). ▶ DHPW is supporting the DITIDGC-led establishment of FibreCo to increase the availability of telecommunications in regional Queensland, enhancing accessibility for Queenslanders of all abilities in those regions. 	
Minister for Innovation and Tourism Industry Development and Minister for the Commonwealth Games	DITIDCG	2017-2020	Promote the Inclusive Tourism Guide – <i>Inclusive Tourism: Making your business more accessible and inclusive.</i>	▶ The guide is widely distribute through and used in industry networks	▶ Building on the release of the <i>Inclusive Tourism Guide</i> in 2017, in early 2018 DITIDCG published the guide “Six Simple Steps to Accessible and Inclusive Tourism” as part of the Embracing 2018 Legacy Program for the Gold Coast 2018 Commonwealth Games. The guide was promoted to Gold Coast businesses via Chambers of Commerce.	




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Respecting and promoting the rights of people with disability and recognising diversity						
Attorney-General and Minister for Justice	Department of Justice and Attorney-General (DJAG)	2017-2020	Maintain a strong voice for the rights of Queenslanders with impaired capacity.	► Services provided to protect the rights and interests of vulnerable adults and children	<ul style="list-style-type: none"> ► On 15 February 2018 the <i>Guardianship and Administration and Other Legislation Amendment Bill 2018</i> (Bill) was introduced into Parliament. The Bill will amend Queensland's guardianship legislation to: provide a focus on contemporary practice and human rights for adults with impaired capacity; enhance safeguards for adults with impaired capacity in the guardianship system; and improve the efficiency of Queensland's guardianship system or improve the clarity of Queensland's guardianship legislation. ► The financial assistance scheme and the Charter of Victims Rights administered by Victim Assist Queensland apply equally to all victims of crime, including those with a disability. ► During 2017-18, the Office of the Public Guardian: <ul style="list-style-type: none"> ► visited 6,585 adults at 1,378 disability services, mental health units and hostels, ► made 34,242 visits to 8,607 vulnerable children and young people, ► opened 211 investigations into reports of abuse, neglect and exploitation of adults with impaired capacity, and ► helped even more clients get access through the National Disability Insurance Scheme to the supports they need to improve quality of life. 	




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Attorney-General and Minister for Justice	DJAG	2017–2020 (ongoing)	Continue to fund community legal centres to provide advice and support to vulnerable Queenslanders, including people with disability.	▶ Community legal centres funded to support vulnerable Queenslanders	<ul style="list-style-type: none"> ▶ During 2017-18, just over \$19.7 million of State and Commonwealth funding was distributed to community organisations for the provision of legal services to vulnerable Queenslanders, including people with disability. ▶ Community organisations including Aged and Disability Australia (ADA Australia), TASC and QAI are funded until 30 June 2020 to support persons with a disability. 	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2019	Review Queensland’s legislation to ensure readiness for full implementation of the National Disability Insurance Scheme.	▶ Review completed	▶ A whole-of-government review of Queensland legislation including a review of the <i>Disability Services Act 2006</i> is progressing to ensure legislative amendments are in place to support full scheme implementation of the NDIS from 1 July 2019.	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Work towards ensuring all Queensland Government legislation, policies and programs are consistent with national commitments under international conventions, consider the needs or interests of people with disability and carers and promote and uphold the human rights of people with disability.	▶ New Queensland Government legislation, policies and programs demonstrate they have considered the needs of people with disability and carers in development and implementation	▶ The Queensland Government strives to ensure the needs and/or interests of people with a disability are taken into consideration when amending or introducing new legislation, policies and program.	



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Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2019	Continue to fund non-government agencies to provide independent advocacy for people with disability during the transition to the National Disability Insurance Scheme.	▶ Advocacy services are available to people with disability as they transition to the National Disability Insurance Scheme	▶ Advocacy services continue to be funded and made available to people with disability as they transition to the NDIS. In line with Queensland Government election commitments they are providing \$9.5 million over three years to 14 advocacy organisations and an extra \$750,000 in 2018-19 for the Queenslanders with Disability Network (QDN).	
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	Department of Local Government, Racing and Multicultural Affairs (DLGRMA)	2017-2020	Establish a panel of training providers to better support the cultural capability of organisations by the end of 2018, to contribute towards the <i>Multicultural Action Plan 2016–17 to 2018–19</i> focus on building culturally capable services and programs, including disability services.	▶ Establishment of a panel of cultural capability training providers	▶ Work on this action is in progress. Preliminary discussions have been held to canvas the best approach to identifying appropriate cultural capability training providers, the level of assessment/selection criteria/due diligence required, and risk levels associated with effective implementation and ongoing monitoring of this action.	




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Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	WoG (DLGRMA lead)	2017-2020	Government services and funded non-government services provide access to language, translating and communication services.	▶ Language, translating and communication services are available to Queenslanders with disability when accessing Queensland Government provided and funded services	▶ Multicultural Affairs Queensland has lead responsibility for the Queensland Government Language Services Policy (LSP), which aims to improve access to the full range of Government and Government-funded services for people with difficulty communicating in English.	
Safe, healthy and respectful relationships						
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	Department of Child Safety, Youth and Women (DCSYW)	2017–2020 (ongoing)	Improve access to appropriate information on planned parenthood options and reproductive and maternal health services, particularly for rural, regional and remote women through the <i>Queensland Women's Strategy</i> , including for women with disability.	▶ Commence delivery of a number of initiatives to improve access	▶ DCSYW has commenced delivery of a number of initiatives including providing funding to Children by Choice, a non-profit organisation that provides Queensland-wide counselling, information and education services on all options for women (including those with disability) experiencing unplanned pregnancy, including abortion, adoption and parenting.	
Minister for Education and Minister for Industrial Relations	Department of Education (DoE)	2017-20 (ongoing)	Promote the <i>Respectful Relationships Education Program</i> in Queensland schools.	▶ Publication of Program and communication to stakeholders	▶ Conducted face-to-face and online professional learning events to assist schools to implement the program either as part of the curriculum or as a stand-alone pastoral care program.	



LIFELONG LEARNING

Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Early childhood						
Minister for Education and Minister for Industrial Relations	DoE	2017–2020 (ongoing)	Continue to provide Early Years Connect resources to support to Early Childhood Education and Care (ECEC) educators working with children with disability and children with complex additional needs.	▶ The provision of quality professional learning resources for ECEC educators	▶ Materials are available at https://qed.qld.gov.au/earlychildhood/service-providers/inclusion-of-children-with-disability/early-years-connect .	
Minister for Education and Minister for Industrial Relations	DoE	2017–2020 (ongoing)	Continue to implement the Disability Inclusion Support for Queensland Kindergartens (DISQK*) program for sessional kindergartens. *DISQK is transitioning to the Kindergarten Inclusion Support Scheme from 1 January 2019	▶ Increased enrolments of children with disability and greater number of kindergartens accessing the program	▶ In 2018, 283 kindergarten services accessed funding (up from 277 kindergarten services in 2017) through the DISQK program to support 792 children with disability (up from 733 children in 2017).	
Minister for Education and Minister for Industrial Relations	DoE	2017–2020 (ongoing)	Continue to provide access to free on-loan specialised equipment and professional resources to eligible sessional kindergarten services.	▶ Increased number of sessional kindergartens accessing support to assist children with disability	▶ In 2018, 284 kindergarten services accessed the Specialised Equipment and Resources for Kindergartens (SERK) program. ▶ In 2017, 230 kindergarten services accessed the SERK program.	



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Minister for Employment and Small Business and Minister for Training and Skills Development	Department of Employment, Small Business and Training (DESBT)	2016–2019	Continue to subsidise industry endorsed skills sets under the Higher Levels Skill Program as part of implementing the <i>Early Childhood Education and Care Workforce Action Plan 2016–2019</i> .	▶ Numbers of educators that access the skills sets to enable them to have the skills and knowledge they need to deliver a quality early childhood program that meets the needs of all children in their care	▶ In 2017-18, the following numbers of educators accessed the following skill sets: <ul style="list-style-type: none"> ▶ 36 educators accessed the ‘Building Inclusive Practices in Early Childhood Education and Care’ Skill Set ▶ five educators accessed the ‘Child Protection’ Skill Set ▶ seven educators accessed the ‘Supporting Children and Families with Complex Needs’ Skill Set ▶ 50 educators accessed the ‘Team Leader’ Skill Set. 	
Primary, special and secondary schools						
Minister for Education and Minister for Industrial Relations	DoE	2017–2020	Implement 17 recommendations of the independent review of education for students with disability in Queensland state schools.	▶ Implementation of the recommendations	▶ seven recommendations are completed and embedded, significant progress has occurred for another seven and three are in the planning phase.	
Minister for Education and Minister for Industrial Relations	DoE	2017–2018	Ensure the Department’s parent engagement strategy is inclusive of parents of students with disability.	▶ Publication of strategy	▶ The Parent and Community Engagement Framework for Queensland state schools was revitalised and relaunched on 17 January 2018. The framework reaffirms the importance of parents, families and the community engaging in a child’s education and the benefits for learning outcomes and wellbeing.	


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Minister for Education and Minister for Industrial Relations	DoE	2017–2020	Develop a state-wide continuum of educational delivery to ensure that students with severe and complex mental health needs have access, across the state, to specialised and appropriate educational support at all stages of their illness.	▶ Information on implementation included in the department’s <i>Disability Service Plan 2017-2020</i>	<ul style="list-style-type: none"> ▶ The department has gathered evidence of best practice education programs informed by academic research, inter-jurisdictional research and consultation with a wide range of stakeholders, including current staff and students. ▶ The department has identified five drivers to inform the development of a statewide continuum. 	
Minister for Education and Minister for Industrial Relations	DoE	2017–2020 (ongoing)	Continue inclusion coach positions across Queensland to provide leadership and direction to state schools about evidence-based inclusive practices focused on improving educational outcomes for all students.	▶ Annual evaluation	<ul style="list-style-type: none"> ▶ The Department’s Regional Inclusion Coaches have provided advice and professional learning to support schools to include all students to successfully engage in learning. A suite of resources and information regarding inclusive education have been made available on the Department’s website. ▶ A database has been established to collect statewide data on the: numbers of schools accessing support from Inclusion Coaches; number of participants attending professional development activities; and schools staff feedback. 	

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Tertiary and vocational education						
Minister for Employment and Small Business and Minister for Training and Skills Development	DESBT	2017–2019 2017–2020 (ongoing)	Continue to support the delivery of lifelong learning options in rural areas including through the use of online options and technology.	<ul style="list-style-type: none"> ▶ Skilling Queenslanders for Work continues to be delivered in rural areas and includes people who identify as having disability ▶ Demand for Skills Disability Support is maintained; services are accessed to support learners in subsidised vocational training 	<ul style="list-style-type: none"> ▶ Since being reintroduced in 2015, Skilling Queenslanders for Work (SQW) has assisted 4,680 people with disability by providing supported training. ▶ Skills Disability Service (SDS) reimburses pre-qualified suppliers (PQS) for specialised support services delivered to assist learners with disability. SDS also provides assistive technology to PQS to assist learners with disability. 	
Minister for Employment and Small Business and Minister for Training and Skills Development	DESBT	2017–2020 (ongoing)	Promote Skills Disability Support as a participation strategy for learners with disability.	▶ Demand for Skills Disability Support is maintained; services are accessed to support learners in subsidised vocational training	▶ Communication plan 2017-2020 developed and implemented to promote Skills Disability Support.	
Minister for Employment and Small Business and Minister for Training and Skills Development	DESBT	2018–2020	Provide guidance to all registered training organisations via the resource 'Reasonable Adjustment in teaching, learning and assessment: A guide for VET practitioners'.	▶ Resource is reviewed, promoted and made publically available	▶ <i>Reasonable Adjustment in teaching, learning and assessment: A guide for VET practitioners</i> has been updated and published.	


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Minister for Employment and Small Business and Minister for Training and Skills Development	DESBT	2017–2020	Encourage and support participation of Queenslanders with disability in mainstream training programs under the <i>Annual VET Investment Plan</i> , through concessional arrangements, i.e. higher government subsidies to enable lower fees and increased training support, and tailored learning pathways (e.g. through <i>Skilling Queenslanders for Work</i> , foundation skills and lower level qualifications).	▶ People with disability continue to remain a priority target group within programs offered through the <i>Annual VET Investment Plan</i>	▶ DESBT has delivered (and continues to deliver) subsidised training through the <i>Annual VET Investment Plan</i> including for people with disability.	
Minister for Employment and Small Business and Minister for Training and Skills Development	DESBT	2017–2020 (ongoing)	Support pre-Qualified Suppliers to provide inclusive learning environments through the ‘Inclusive Learning: A Way Forward’ framework.	▶ Inclusive practice continues to be evaluated in scheduled audits by identifying opportunities for improvement to ensure pre-qualified suppliers achieve and maintain the intended policy goals	▶ DESBT undertakes compliance audits against the departmental funding programs outlined in the <i>Annual VET Investment Plan</i> to determine if the pre-qualified suppliers (PQS) are satisfactorily addressing the requirements of PQS agreements.	



EMPLOYMENT

Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Leading the way – increasing opportunities in the Queensland public sector						
Premier and Minister for Trade	WoG - Public Service Commission (PSC) lead	2017–2020 (ongoing)	Implement strategies to reach the Queensland Government target that, by 2022, eight per cent of the Queensland Public Sector workforce will be people with disability, across attraction, recruitment, retention and career progression and development, for example flexible work practices and inclusion of people with disability in the government employer brand.	▶ The proportion of people with disability employed in the Queensland Public Sector workforce increases towards eight per cent by 2022	<ul style="list-style-type: none"> ▶ A range of specific activities and actions have been undertaken by DPC and the PSC to reach the target. For example, flexible work practices and inclusion of people with disability in the government employer brand. ▶ As at June 2018 – based on Minimum Obligatory Human Resources Information (MOHRI) Equal Employment Opportunity (EEO) data, people with disability represented 2.58 per cent of the Queensland public sector workforce and 2.46 per cent for Leadership Board agencies. 	
Increasing employment opportunities for Queenslanders with disability						
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Promote information, resources and examples of the benefits to businesses of employing people with disability, the assistance available, how to make recruitment and employment process more accessible to improve opportunities for people with disability to participate in employment.	▶ Information, resources and good practice case studies uploaded to the dedicated website	▶ ‘Everybody has a Role to Play’ website included tools, resources and tips on how individuals and organisations can be more inclusive. The website also includes personal stories of people with disability, and showcased organisations that are inclusive of all Queenslanders.	



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Employment and Small Business and Minister for Training and Skills Development	DESBT	2017-2018	Implement Back to Work regional employment program to give businesses the confidence to employ disadvantaged jobseekers in regional Queensland and supports jobseekers to build confidence, upskill and retrain for jobs in a more agile Queensland economy.	▶ Number of job seekers with disability who received support through the Back to Work regional employment program	▶ As at 30 June 2018, 1,378 employees who have been identified as having a disability by their employer have been employed under the Regional and SEQ BTW Program across Queensland.	




EVERYDAY SERVICES



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Housing						
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017-2018	Consider the needs of Queenslanders with disability in the development of a <i>Queensland Building Plan</i> (QBP) and implementation of a housing strategy.	▶ A housing strategy and QBP Consultation Paper published	▶ The <i>Queensland Housing Strategy 2017-2027</i> was published on 12 June 2017. The QBP was published on 28 October 2017 and included four action items for inclusive communities.	



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2020	Provide person-centred housing assistance solutions including access to a broader range of products and services to support people, including people with disability, to access and sustain private accommodation that suits their individual needs.	<ul style="list-style-type: none"> ▶ Housing Strategy is published ▶ <i>Housing Strategy Action Plan</i> supports person-centred approaches to housing assistance ▶ Housing with Shared Support program phased out by 2020, facilitating greater choice and control for people with disability over their living arrangements (housing and support), consistent with other social housing tenants 	<ul style="list-style-type: none"> ▶ The <i>Queensland Housing Strategy 2017-2027</i> was published on 12 June 2017. ▶ DHPW has developed a policy framework to guide the department’s approach to delivering housing solutions to people with disability under the person-centred approach of the <i>Queensland Housing Strategy 2017-2027</i>. ▶ Development of the <i>Housing with Shared Support (HwSS) Transition Guide and Implementation Plan</i> to assist Housing Service Centres to transition to the NDIS and phase out the HwSS program in line with the principles of choice and control. 	
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2020	Ensure all new social and government employee housing projects are built in consideration of <i>Livable Housing Design Guidelines</i> .	<ul style="list-style-type: none"> ▶ 50 per cent of new social housing built in consideration of liveable housing guidelines ▶ All new government employee housing built in consideration of liveable housing guidelines 	<ul style="list-style-type: none"> ▶ In 2017-18, 82 per cent of new social housing dwellings were constructed to Livable Housing Design Guidelines Gold or Platinum Level. ▶ In 2017-18, 18 new government employee housing residences incorporated the Livable Housing Design Guideline principles. 	



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2018 (HAS and QSTARS) 2017–2020 (RentConnect)	Continue investment in programs which assist people to remain in their homes for longer and access advice to sustain their tenancy.	<ul style="list-style-type: none"> ▶ Continuation of Home Assist Secure (HAS) program and Queensland Statewide Tenant Advice and Referral Service (QSTARS) ▶ Continuation of RentConnect program 	<ul style="list-style-type: none"> ▶ In 2017-18, Home Assist Secure provided assistance to 37,004 eligible Queenslanders while QSTARS provided 121,079 instances of assistance to Queenslanders. ▶ RentConnect provided 17,404 households with private rental assistance. 	
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2020	Promote good practice housing solutions (that provide social inclusion and economic participation opportunities) for people with disability.	<ul style="list-style-type: none"> ▶ Best practice housing solutions and case study examples published ▶ Guidelines for housing providers developed 	<ul style="list-style-type: none"> ▶ Released the Housing principles for inclusive communities (Housing principles). ▶ The Housing principles are a best practice resource to guide housing providers and developers to deliver housing and service delivery models that meet the housing needs and preferences of people with disability now and into the future. 	



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	DHPW	2017–2020	Develop policy positions on housing access, quality and safeguards and new supply that improve housing choice for people with disability and influence national implementation and guide state roll-out of the <i>National Disability Insurance Scheme</i> .	<ul style="list-style-type: none"> ▶ Meetings of the Reform Leaders’ Group Sub-committee on Housing held ▶ Recommendations provided to the NDIS Reform Leader’s Group on improving housing choice for people with disability including quality and safeguards ▶ Inter-agency Action Plan developed ▶ Guidelines for housing providers on the separation of housing and support developed to help people with disability have greater control over their living arrangements (including exercising their tenancy/ housing rights and choice of support providers) 	<ul style="list-style-type: none"> ▶ The NDIS Reform Leaders’ Group (RLG) Sub-committee on Housing meets regularly. ▶ The RLG Sub-committee is tasked with providing advice to the NDIS RLG on the impact of the NDIS on housing; and investigating and implementing policy solutions that enable access to appropriate and affordable housing which meets the needs of NDIS participants, now and into the future. ▶ An inter-agency action plan has been developed to facilitate collaboration between Queensland Government agencies to improve housing outcomes for people with disability. ▶ DHPW has developed a policy framework to create better housing pathways for people with disability through the Queensland Housing Strategy 2017–2027. 	
Minister for State Development, Manufacturing, Infrastructure and Planning	Department of State Development, Manufacturing, Infrastructure and Planning (DSDMIP)	2018–2019	Include additional guidance in Economic Development Queensland (EDQ) guidelines for accessible housing to promote liveable housing design in new dwellings in Priority Development Areas (PDAs) and in PDAs where EDQ is the developer.	<ul style="list-style-type: none"> ▶ Guideline published 	<ul style="list-style-type: none"> ▶ This action is underway in 2018–19 	



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Health						
Minister for Health and Minister for Ambulance Services	DoH	2017–2020	In implementing <i>My health, Queensland's future: Advancing health 2026</i> , the needs of people with disability are taken into consideration.	▶ The needs of people with disability are reflected in implementation actions	▶ <i>My health, Queensland's future: Advancing health 2026</i> puts the consumer voice at the centre of decision making, including hearing from Queenslanders with a disability and their families.	
Minister for Health and Minister for Ambulance Services	DoH	2017–2020	In developing and implementing Queensland Health strategies, programs and policies, the needs of people with disability are taken into consideration.	▶ Strategies, programs and policies reflect the needs of people with disability	▶ Strategies, programs and policies consider the needs of people with disability. For example, one of the 13 eLearning Webinars for School-Based Youth Health Nurse services (funded under the <i>Sexual Health Strategy</i>) focuses on providing sexual health education to young people with disabilities, particularly young people with intellectual impairment.	
Minister for Health and Minister for Ambulance Services	DoH	2017–2020	Investigate options to improve health service data collection about people with disability.	▶ Improved ability to identify patients with disability in public health services	▶ The NDIS unique identifier is now included in a major Queensland Health information system. Additional work is being undertaken to develop appropriate data arrangements with the NDIA.	





Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Health and Minister for Ambulance Services	DoH	2017–2020	Improved access and experience of the health system by Aboriginal and Torres Strait Islander people with disability and their carers/families and communities.	▶ Aboriginal and Torres Strait Islander people with disability and their carers/families report improved access or improved experiences with the public health system	▶ The Department of Health Aboriginal and Torres Strait Islander Cultural Practice Program is a training package designed to raise the awareness of staff and build knowledge in relation to Aboriginal and Torres Strait Islander culture and the relationship to good health outcomes. The face-to-face workshop module and the online module provide a generic view of how the organisation can build its cultural capability. Although this training package does not specifically target Aboriginal and Torres Strait Islander people with disability, similar training programs can be adapted at the local level to support the needs of local communities.	
Minister for Health and Minister for Ambulance Services	DoH	2017–2018	Consider the need for actions around specific groups of people with disability.	▶ Actions developed as required	▶ The Nurse Navigators program supports people with high needs to coordinate admission to hospital, discharge from acute care and monitoring care. At least one HHS has appointed a Disability Nurse Navigator.	


Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Health and Minister for Ambulance Services	DoH	2017–2020	Build knowledge of health workforce about the needs of people with disability.	<ul style="list-style-type: none"> ▶ Improved knowledge of staff needs of people with disability 	<ul style="list-style-type: none"> ▶ Include additional guidance in the Queensland Health Domestic and Family Violence Toolkit of Resources to support health staff working with and responding to people with disability experiencing domestic and family violence. 	
Transport						
Minister for Transport and Main Roads	Department of Transport and Main Roads (DTMR)	2017–2020 (ongoing)	Participate and influence national processes and policy that supports the removal of barriers for people with disability using public transport (for example, ongoing reviews of the <i>Disability Standards for Accessible Public Transport</i>).	<ul style="list-style-type: none"> ▶ Active participation on national committees such as National Accessible Public Transport Advisory Committee and the Disability Standards for Accessible Public Transport (DSAPT) Modernisation Committee ▶ DTMR submission finalised and provided to Commonwealth in response to five year review of DSAPT 	<ul style="list-style-type: none"> ▶ DTMR continues to represent Queensland on the National Accessible Public Transport Advisory Committee and attended meetings on 20 July 2017 and 20 November 2017. ▶ DTMR also participated in the DSAPT Modernisation Committee (DMC). Following completed reviews of the DSAPT by the DMC in April 2018 the Australian Government Department of Infrastructure, Regional Development and Cities progressed the list of issues to be addressed in the COAG Consultation Tranche 1 Regulation Impact Statement, in preparation for public consultation. 	

Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Transport and Main Roads	DTMR	2017–2020 (ongoing)	Invest \$212 million to deliver accessibility upgrades to 14 high priority stations across the next five years.	▶ Accessibility upgrades to 14 high-priority stations in South East Queensland completed	▶ Accessibility upgrades were completed on five train stations in the last 4 months of 2017 with work also commencing on an additional four stations in early 2018.	
Minister for Transport and Main Roads	DTMR	2017–2018	Work with our partners to ensure that Gold Coast Commonwealth Games 2018 (GC2018) facilities and services are designed to provide an equitable transport experience and promote accessible public transport and active transport as the key modes of access to GC2018 precincts.	▶ Delivery of games passenger transport in accordance with operations plans which acknowledge accessibility requirements	▶ Games passenger transport in accordance with transport plans. Key achievements included: <ul style="list-style-type: none"> ▶ The GC2018 Journey Planner featured in-built accessibility filters which allowed passengers to plan their accessible journey ▶ All GC2018 park ‘n’ rides had accessible car parks which could be pre-booked by commuters ▶ Games Time Public Transport facilities included accessible paths and signage to priority boarding areas where passengers could board and accessible service to a competition venue. 	

Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Transport and Main Roads	DTMR	2017–2020 (ongoing)	<p>Continue to make the Queensland public transport network more accessible for people with disability and those with limited mobility by:</p> <ul style="list-style-type: none"> ▶ Continuing to implement DTMR’s <i>Disability Action Plan – Improving Access to 2017</i> ▶ Undertaking an end of term review of the <i>Disability Action Plan – Improving Access 2017</i> ▶ Developing a new disability action plan to demonstrate DTMR’s commitment to making the passenger transport network more accessible for people with disability and those with limited mobility. 	<ul style="list-style-type: none"> ▶ Completion of actions contained within <i>DTMR’s Disability Action Plan – Improving Access to 2017</i> ▶ Final review report completed for <i>DTMR’s Disability Action Plan – Improving Access to 2017</i> ▶ Disability action plan for the period 2018 to 2022 developed in consultation with key stakeholders 	<ul style="list-style-type: none"> ▶ DTMR’s previous <i>Disability Action Plan—Improving access to 2017</i> expired on 31 December 2017. An end of term review was undertaken and outcomes are published on DTMR’s website. ▶ The end of term review indicated that of the 28 actions, 17 were implemented, 10 are ongoing and one was partially implemented. ▶ DTMR’s <i>Disability Action Plan for 2018–2022</i> was developed in consultation with key stakeholders including the disability sector, industry and local government. 	
Minister for Transport and Main Roads	DTMR	2017–2020 (ongoing)	Continue to manage the Disability Parking Permits including improvements to services.	<ul style="list-style-type: none"> ▶ Ongoing scheme administration ▶ Implementation of a new online application lodgement service for Disability Parking Permits customers 	<ul style="list-style-type: none"> ▶ Disability parking permits continue to be issued and maintained by DTMR. ▶ DTMR is currently reviewing the feasibility of expanding the Disability Parking Permit Scheme to include persons with vision impairment. ▶ In October 2017, a new online service was launched which allows people to apply for, reapply for or replace a disability parking permit. 	


Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Transport and Main Roads	DTMR	2017–2020 (ongoing)	Continue to engage with key stakeholders about issues relating to improving the accessibility of the Queensland passenger transport network through the Transport and Main Roads Accessibility Reference Group.	<ul style="list-style-type: none"> ▶ Accessibility Reference Group (ARG) meetings held on a quarterly basis with meaningful agendas that include consultation opportunities for DTMR projects 	<ul style="list-style-type: none"> ▶ The ARG meets quarterly and comprises representatives from the disability sector, industry, local government and DTMR. Key projects for 2017-18 included the development of DTMR's <i>Disability Action Plan for 2018–2022</i>, assisting in the transport arrangements for GC2018 and the development of personalised transport reform initiatives in the form of driver training requirements. 	
Minister for Transport and Main Roads	DTMR	2017–2018	Continue to ensure people with disability have access to safe, reliable and affordable personalised transport services, including implementation of an incentive payment to drivers of wheelchair accessible taxis to meet the needs of certain customers with disability.	<ul style="list-style-type: none"> ▶ Evaluation and monitoring of personalised transport reforms, which includes maximum fare protections for certain customer with disability ▶ Ongoing funding of the incentive payment for drivers of wheelchair accessible taxis to prioritise services to Taxi Subsidy Scheme members identified as requiring a wheelchair to travel 	<ul style="list-style-type: none"> ▶ New personalised transport framework implemented. Framework provides maximum fare protections for Taxi Subsidy Scheme (TSS) members and people who require use of a wheelchair. ▶ In July 2017, the Queensland Government announced that the Taxi Subsidy Scheme would be reinstated for NDIS eligible TSS members until 30 June 2019. This was in response to concerns about the level of transport supports in NDIS plans, when compared with support received through TSS. 	




Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Disability and community supports						
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2020 (ongoing)	Continue delivering basic community care services to people whose needs are not intended to be met by the <i>National Disability Insurance Scheme</i> .	▶ Community care services continue to be provided to eligible persons aged under 65 who are not eligible to participate in the NDIS	▶ During the NDIS transition, services continued to be funded for new and existing service users with disability who are determined as not eligible for the NDIS but are eligible for Community Care.	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2020 (ongoing)	Maintain continuity of support for people with disability under the age of 65 years who currently receive funded disability supports but do not meet the access criteria for the National Disability Insurance Scheme.	▶ Continuity of support process in place and accessed by eligible people with disability	▶ Funding and service delivery under State-funded continuity of support arrangements were established for 17 existing clients under 65 years of age who were found ineligible by the NDIA between March 2017 and June 2018.	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2019	Maintain systems to ensure quality of disability services for Queenslanders, including the Human Services Quality Framework (HSQF) and contributing to implementing the National Disability Insurance Scheme National Quality and Safeguarding Framework.	▶ Queensland quality framework is in place until completion of NDIS transition	▶ The HSQF continues to be used to monitor services funded by DCDSS and new NDIS providers (for whom it is relevant) during transition (to 1 July 2019).	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2019	Work with the National Disability Insurance Agency to provide a smooth transition to the <i>National Disability Insurance Scheme</i> .	▶ All existing eligible clients transition and access services through the NDIS by 30 June 2019	▶ Progress with the NDIS transition is on track. For locations that have transitioned, all existing clients who wish to participate in the scheme have entered or are in the access pathway.	




Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Building cultural capability						
Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	Department of Aboriginal and Torres Strait Islander Partnerships (DATSIP)	2017–2020 (ongoing)	Continue to partner with local Aboriginal and Torres Strait Islander Services and communities to advocate on behalf of Aboriginal and Torres Strait Islander people with disability and work with relevant State Government agencies to continue to improve coordination between service agencies to enhance access to general and disability support services for Aboriginal and Torres Strait Islander people.	<ul style="list-style-type: none"> ▶ Case examples highlight partnerships with local Aboriginal and Torres Strait Islander organisations to assist access to disability support services 	<ul style="list-style-type: none"> ▶ DATSIP has seven regions and 12 regional offices that deliver the department’s programs to Aboriginal and Torres Strait Islander communities across Queensland. During 2017-18, DATSIP staff working across the State supported Queensland Government service providers and potential NDIS service providers to deliver their services to Aboriginal peoples and Torres Strait Islander peoples with disability in a culturally appropriate manner. ▶ DATSIP Regional Offices worked with local Aboriginal and Torres Strait Islander community-based organisations to assist them in meeting quality certification and safeguarding requirements required for NDIS service provider approval processes. ▶ DATSIP Regional Offices also worked with non-government and Aboriginal and Torres Strait Islander community health services to provide information and diagnoses required for Aboriginal and Torres Strait Islander people with disability to engage successfully with NDIS. 	




Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	DATSIP	2017–2020 (ongoing)	Support Service Providers with recruitment and retention of Aboriginal and Torres Strait Islander staff and other culturally capable staff to support meeting the needs of Aboriginal and Torres Strait people with disability.	▶ Case examples highlight support provided to disability service providers to recruit and retain Aboriginal and Torres Strait Islander staff	<ul style="list-style-type: none"> ▶ During 2017-18, DATSIP facilitated 1,551 job placements for Aboriginal and Torres Strait Islander jobseekers across Queensland, exceeding our target of 610 placements. DATSIP provided post-placement support to all Aboriginal and Torres Strait Islander workers, including those with disability, placed into employment by our department. ▶ Successful placement of Aboriginal and Torres Strait Islander staff and other culturally capable staff to support meeting the needs of Aboriginal and Torres Strait Islander people with disability highlight support provided to disability service providers to recruit and retain Aboriginal and Torres Strait Islander staff. ▶ To support the implementation of NDIS, DATSIP Regional Offices co-facilitated service provider workshops and supported job candidates by connecting them with base line care short courses for Aboriginal and Torres Strait Islander people in aged care and Disability Services. ▶ DATSIP Regional Offices (especially in Far North Queensland) continue to be actively involved in NDIS workshops for service providers and Government agencies. 	




Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2018	Build the capability of communities and the disability service sector to deliver support to Aboriginal and Torres Strait Islander people with disability and support the readiness of Aboriginal and Torres Strait Islander people to transition to the NDIS.	<ul style="list-style-type: none"> ▶ Participant readiness activities are accessible to Aboriginal and Torres Strait people with disability ▶ Supports and services to Aboriginal and Torres Strait Islander people with disability are maintained and improved during NDIS transition 	<ul style="list-style-type: none"> ▶ As part of funding of \$580,000 to Synapse and Mamre Association Inc. to assist hard-to-reach cohorts, a range of strategies to reach Aboriginal and Torres Strait Islander people with disability in Far North Queensland and the Torres Strait have been delivered. This has included presentations, face-to-face meetings and the distribution of promotional material. ▶ DCDSS have allocated over \$250,000 to the Institute of Urban Indigenous Health (IUIH) to deliver a range of strategies to support Aboriginal and Torres Strait Islander people living in South East Queensland to access the NDIS. ▶ Supports and services to Aboriginal and Torres Strait Islander people with disability continued until they received a NDIS Plan. 	





Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2018	Build the capability of the disability service sector to deliver supports and services to culturally diverse Queenslanders in a NDIS environment and support the readiness of participants from diverse backgrounds to transition to the NDIS, including strong engagement with family and support networks.	<ul style="list-style-type: none"> ▶ Participant readiness activities accessible to people with disability from culturally and linguistically diverse backgrounds ▶ Supports and services to culturally and linguistically diverse Queenslanders with disability are maintained and improved during NDIS transition 	<ul style="list-style-type: none"> ▶ In 2017-18, DCDSS allocated \$300,000 of Queensland Government and Commonwealth NDIS Sector Development funds to AMPARO Advocacy Inc. through two initiatives to assist people with disability from CALD backgrounds and their families. ▶ Supports and services to culturally and linguistically diverse Queenslanders with disability continued until they received a NDIS Plan. 	
Strengthening families and supporting children and young people with disability who come into contact with the child protection system						
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	DCSYW	2017–2018	Continue to invest in services to support families to access the right services at the right time, and provide intensive supports to vulnerable families to prevent their entry into the statutory child protection system.	▶ Number of families who receive assistance from Intensive Family Support services where the majority or partial needs have been met	▶ For 2017-18, funding of \$69.27 million for Family and Child Connect (FaCC) and Intensive Family Support (IFS) services. This includes an additional \$8.63 million per annum to enhance and expand existing IFS service provision.	
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	DCSYW	2017–2018	Link vulnerable young people with wraparound supports through case management in the Youth Support program.	▶ Number of young people receiving case management through the Youth Support program	▶ In 2017-18, funding of \$20.6 million to the Youth Support Program. Young People with disability can access support either through individual case management or through access to information, advice, advocacy or referral to other services.	



Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Justice and community safety						
Attorney-General and Minister for Justice	DJAG	2017–2020 (ongoing)	Ensure Victim Assist Queensland promotes victims' rights and engages with services that support victims of crime to ensure service providers understand the importance of providing information about services that support victims who have disability and making effective referrals to relevant agencies.	▶ Services provided to support victims of crime	▶ A joint project was undertaken with Queensland Police Service (QPS) to improve referrals to victims of crime including those with disability.	
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	DCSYW	2017–2020 (ongoing)	Lead implementation of the <i>Queensland Violence against Women Prevention Plan 2016–22</i> , which includes actions to support women with disability who are particularly vulnerable to violence as well as improve access to the services they need.	▶ All actions in <i>Queensland Violence Against Women Prevention Plan</i> commenced	▶ DCSYW has led implementation of the <i>Queensland Violence against Women Prevention Plan 2016-22</i> . A two-yearly progress report and refresh of actions will be published in 2019 informed by consultation on the Sexual Violence Prevention Framework.	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2020	Continue to fund the Elder Abuse Prevention Unit to prevent and respond to the abuse of older people, including those with disability or impaired capacity.	▶ Funds provided	▶ DCDSS funds \$731,417 per annum for the EAPU which includes an additional \$200,000 per annum (for three years from 2017 to 2020) to increase the unit's service delivery capacity to respond to older people, including those with disability.	

Minister	Agency	Timeframe	Action	Action success measure	Steps taken towards the success measure (activities)	Status
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2019	Complete the review of the <i>Forensic Disability Act 2011</i> to ensure it effectively provides for the care, support and protection of clients, provides for effective oversight of the Forensic Disability Service, and provides a contemporary legislative framework consistent with complementary Queensland legislation.	<ul style="list-style-type: none"> ▶ Review of the <i>Forensic Disability Act 2011</i> completed 	<ul style="list-style-type: none"> ▶ The review of the <i>Forensic Disability Act 2011</i> undertaken - tabled in the Legislative Assembly on 9 October 2018. Work is underway to consider the report's recommendations. 	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2019	Develop and implement a framework to reduce the impact of disasters on people with vulnerabilities or those who may become vulnerable.	<ul style="list-style-type: none"> ▶ Framework published online ▶ Consultation about implementation conducted with stakeholders 	<ul style="list-style-type: none"> ▶ In October 2017, a toolkit <i>People with vulnerabilities in disasters: A framework for an effective local response</i> was published online. ▶ Consultation on the toolkit's implementation is ongoing. 	
Minister for Police and Minister for Corrective Services	Queensland Corrective Services (QCS)	2017–2020 (ongoing)	Continue to explore options to increase opportunities for prisoners with disability to engage in rehabilitation programs, education, training and employment.	<ul style="list-style-type: none"> ▶ Report on any approved options to increase prisoner access to rehabilitation and re- entry programs 	<ul style="list-style-type: none"> ▶ QCS provides prisoners and offenders with access to re-entry services to support their transition from the correctional system into the community. ▶ Many of QCS' re-entry providers are also NDIS service providers. From 1 July 2017 to 30 June 2018, a total of 6,902 prisoners received re-entry services prior to release. 	

LEADERSHIP AND PARTICIPATION

Minister	Agency	Timeframe	Action	Steps taken towards the success measure (activities)	Status	
Inclusion in consultation, civic participation and decision making and supporting leadership development						
Attorney-General and Minister for Justice	Electoral Commission of Queensland (ECQ)	2017–2020 (ongoing)	<p>Improve opportunities for Queenslanders with disability to participate in voting, and ensure people have access to information in multiple formats to enable informed decision-making.</p>	<ul style="list-style-type: none"> ▶ Queensland Electors with disability will be provided with increased voting options with the introduction of Drive-Thru Voting at the next State General Election ▶ ECQ will continue to provide and improve services to Queenslanders who are deaf and Queenslanders with hearing and vision impairment by working closely with disability organisations to provide useful and relevant information to enable people to cast a secret and independent ballot 	<ul style="list-style-type: none"> ▶ In the 2017 State General Election, and in local government by-elections in the first half of 2018, the ECQ delivered a number of services to facilitate greater access to voting for Queenslanders with disabilities, including: <ul style="list-style-type: none"> ▶ Selection of polling booths, and communication about these, based on wheelchair accessibility ratings ▶ Training polling official about how to assist electors with hearing or visual impairments, or other mobility-related disabilities, at polling booths, including facilitate others to offer assistance, or taking votes adjacent to, but outside, of the booth under strict supervision ▶ Telephone voting and electoral visitor (at home) voting for eligible electors ▶ Postal voting for any electors who apply ▶ Voting at declared institutions ▶ An interpreter service for electors who are deaf, or having a hearing or speech impairment ▶ A Multilingual Guide to Voting ▶ A trial of drive-thru voting at two locations in the State election ▶ Offering eAssist, a kiosk-type voting service for blind and low vision electors in collaboration with Vision Australia at its headquarters. ▶ The ECQ is currently consulting with stakeholders to evaluate the efficacy of these services and determine the range of services available to electors with disabilities in the Local Government Quadrennial Elections and State General Elections to be held in 2020. The ECQ is also a member of the Electoral Council of Australia and New Zealand's (ECANZ) Disability Advisory Council, and will continue to engage with other electoral commissions and stakeholder groups about best practice electoral services through that forum. 	

Minister	Agency	Timeframe	Action		Steps taken towards the success measure (activities)	Status
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	DCSYW	2017–2020 (ongoing)	Implement the <i>Queensland Youth Strategy: 'Building young Queenslanders for a global future'</i> to improve opportunities and address challenges that young people face, including young people with disability and young carers.	<ul style="list-style-type: none"> ▶ Publication of an annual youth statement showcasing successes and reporting and implementation of actions 	<ul style="list-style-type: none"> ▶ The Annual Youth Statement 2017-18 (PDF) is available online and highlights key achievements for the period ending 30 June 2018. 	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2020	Support the existing Queensland Disability Advisory Council and seven regional disability advisory councils to play an important role as disability champions within their communities by raising awareness of people with disability, promoting the benefits of including people with disability in communities, leading discussions about disability and inclusion and by contributing practical ideas and solutions for government consideration.	<ul style="list-style-type: none"> ▶ Information is provided about the number of times each council has met and the number of members attending each meeting ▶ Information provided on the issues identified by councils and practical ways the councils and members have informed government activities 	<ul style="list-style-type: none"> ▶ QDAC members undertook a range of actions; including delivery of All Abilities Queensland information sessions to their communities, networks and local councils to promote and explain the benefits of having accessible and inclusive communities. ▶ Members provided advice and guidance on practical actions that communities and local councils can take, including widening doorways to shops, ramps rather than stairs, full journey footpaths and accessible toilets and changing facilities in parks. 	
Minister for Communities and Minister for Disability Services and Seniors	DCDSS	2017–2020 (ongoing)	Continue to convene the Queensland Carers Advisory Council which provides advice to the Minister for Disability Services and Seniors on carer-related issues.	<ul style="list-style-type: none"> ▶ Three meetings held per year 	<ul style="list-style-type: none"> ▶ On 6 April 2018, the Minister for Disability Services and Seniors approved the appointment of members to the Queensland Carers Advisory Council for the next two years. The first meeting of the newly appointed Council was on 14 May 2018 with the meeting communique available on DCDSS' website. 	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Promote inclusion of people with disability on State Government boards, steering committees and advisory bodies to foster 'change from within'.	<ul style="list-style-type: none"> ▶ Application and appointment processes for Queensland Government boards, steering committees and advisory bodies are accessible to Queenslanders with disability 	<ul style="list-style-type: none"> ▶ The 'Everybody has a Role to Play' website promotes the Queensland Government Register of Nominees to Government Bodies to all Queenslanders in an accessible and inclusive format. 	

Minister	Agency	Timeframe	Action		Steps taken towards the success measure (activities)	Status
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Consultation and engagement processes are offered in a range of ways, including the use of technology, which maximise the participation opportunities for people with disability their families and carers.	<ul style="list-style-type: none"> ▶ Increased participation of people with disability in consultation ▶ Options for engagement promoted 	<ul style="list-style-type: none"> ▶ The Queensland Government is always looking for ways to increase the participation of people with disability in consultation processes. One example of this is the Youth eHub, hosted by DCSYW, which is an online space where young people can have a say about issues that affect them. The Youth eHub is promoted for use across whole of Government as a tool to engage with young people in Queensland. 	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Queensland Government agencies consult with people with disability when either developing a Disability Service Plan or implementing Disability Service Plan actions.	<ul style="list-style-type: none"> ▶ <i>Queensland Governments Disability Service Plans 2017-2020</i> include details of consultation with people with disability or details of consultation with people with disability in the implementation of actions is reflected in reporting 	<ul style="list-style-type: none"> ▶ In May 2018, DCDSS ran a whole-of government DSP progress reporting workshop held in May 2018. These workshops allowed other Queensland Government agencies to consult with members of the Queensland Disability Advisory Council. 	
Minister for Communities and Minister for Disability Services and Seniors	WoG (DCDSS lead)	2017–2020	Existing leadership programs are accessible and inclusive of Queenslanders with disability.	<ul style="list-style-type: none"> ▶ Application and assessment processes for Queensland Government leadership programs are accessible ▶ Participant demographics for Queensland Government leadership programs are representative of the community 	<ul style="list-style-type: none"> ▶ Leadership programs, including STEPS and REACH, are under review. Participant demographics will be considered for leadership programs once they are underway. DCDSS will hold a whole-of government workshop on Leadership and Participation in the first half of 2019. 	